

Dear patients,

Wild Grace Wellness Center strives to offer all our patients the absolute best in physical and aquatic therapy. We treat patients with respect, we are prompt, polite and compassionate, we listen, and we use Myofascial Release techniques that are proven to deliver lasting results. Wild Grace also offers a beautiful, relaxing, spa-inspired environment that is also energy-efficient; including a solar powered 94-degree, saltwater therapy pool.

We appreciate your business, we know you have other choices and we acknowledge that it takes a lot of effort to get here. We respectfully ask that you return the favor. Show your appreciation by keeping all of your scheduled appointments and please be on time. When you are late, you cheat yourself out of valuable treatment time and may impact negatively the therapists and other patients.

In keeping with current medical practices, we have adopted a **24 hour** cancellation policy. If you do not give us 24 hours notice, or fail to show for an appointment, you will be charged \$50.00. This is not covered by your medical insurance. This policy does not apply to weather conditions that are dangerous for driving or true medical/personal emergencies.

Please read this carefully and sign below to acknowledge you are aware of and will comply with this no-show/ cancellation policy. This will be strictly enforced!

NAME: \_\_\_\_\_

DATE: \_\_\_\_\_